

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the day of 27<sup>th</sup> February 2018**  
**In C.G.No:247/ 2017-18/Ongole Circle**

***Present***

***Sri. A. Jagadeesh Chandra Rao***  
***Sri. A. Sreenivasulu Reddy***  
***Sri. D. Subba Rao***  
***Sri. Dr. R. Surendra Kumar***

***Chairperson***  
***Member (Finance)***  
***Member (Technical)***  
***Independent Member***

***Between***

Sri. A. Adinarayana,  
Rajupalem,  
Tripuranthakam,  
Prakasam-Dist

Complainant

***AND***

1. Junior Accounts officer/Yerragondapalem Respondents
2. Assistant Engineer/ O/Tripuranthakam
3. Assistant Divisional Engineer/O/Yerragondapalem

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1. During the Vidut Adalat conducted at Tripuranthakam on 15.11.2017 Sri. A. Adinarayana Rajupalem (V) Tripuranthakam filed a complaint before this Forum wherein he has informed that he is having a domestic service bearing no. 4233215000512. Though he has been paying the bills regularly without any arrear a huge amount of Rs.4,246/- was shown as arrear to the end of 08/2017. Hence he has requested to verify the account and do justice.
2. The Respondent No.1 in his written submission has explained that due to wrong billing accumulated consumption was recorded during 07/2017 and hence a bill for 714 units for an amount of Rs.4,192/- was issued. Based on the recommendations of the Respondent. No.2 bills have been revised from 09/2016 to 12/2017 and an amount of Rs. 3,084/- was withdrawn vide RJ No.21/11-2017 and thus resolved the grievance.

O/C

9/1  
**DESPATCHED**  
DATE 2/3/18

C.G.No.247/2017-18\_Ongole Circle

